Student cannot login to Chromebook?

Use these steps if you have a student who is unable to login to a Chromebook.

1. Verify the student is using the correct username. Ex. (12345678@**dvsdedu.org**)
2. Confirm the student is using the correct password he/she uses to sign in on any other PC in the district.
3. If the student is using the correct username and password please enter a service request.
4. Please include the following in the service request.
   a. Student first and last name
   b. Student grade level
   c. Student ID number
   d. Student password